



Customer Education Videos

Basics:

[How Demand Works](#)

[How to Login Into your account](#)

[Password Reset](#)

[How to Set Notifications](#)

Inergy Systems Video Walkthroughs:

For SP3000 System

Best to watch in sequence

[New Customer - Portal Walkthrough \(SP3000\)](#)

[Changing Demand Limit and Demand Priorities](#)

[Setting Your T-Stat Schedules](#)

[Connectivity Checklist](#)

[Syncing PLE's](#)

[Demand Management System Emergency Bypass](#)

For SEMS System (with Honeywell Thermostat)

Best to watch in sequence

[New Customer - Portal Walkthrough \(SEMS\)](#)

[Your Honeywell Thermostat- Basics](#)

[Changing Demand Limit and Demand Priorities](#)

[Setting Your T-Stat Schedules](#)

[Connecting SEMS to Home Wi-Fi](#)

Mobile App: My Home Connect

Best to watch in sequence

[Mobile App Walkthrough](#)

[Demand Limit & Priorities](#)

[Temperature Override & Duration](#)

[Adjusting Thermostat Schedule](#)

[Vacation Mode](#)